# **Privacy Policy**

**Effective Date: 2025** 

At AZ Dental Solutions, LLC, we value your privacy. This Privacy Policy outlines the information we collect, how we use it, and the steps we take to protect your personal data. By using our website and services, you consent to the practices described in this policy.

#### 1. Information We Collect

We collect both personal and non-personal information when you interact with our website. This may include:

- Personal Information: When you contact us via the "Contact" form or sign up for SMS updates, we may collect your name, phone number, email address, and other relevant details you provide.
- Non-Personal Information: We may collect non-personally identifiable information, such as your IP address, browser type, and operating system, to improve your experience on our site.

#### 2. How We Use Your Information

We use your personal information for the following purposes:

- To communicate with you regarding your inquiries or business with [Insert Business Name].
- To send you SMS messages, updates, and important information about our services, as requested via our opt-in forms.
- To provide customer support and resolve any issues.
- To improve our website and services based on user feedback.

## 3. SMS/Texting Consent

By providing your phone number through our website and clicking 'Submit,' you consent to receive SMS messages from [Insert Business Name] for updates, business-related information, and marketing purposes. The frequency of these messages may vary.

Message and data rates may apply. You can opt out at any time by replying "STOP" to any text message, which will discontinue further messages. If you need assistance or additional information, reply "HELP."

## 4. Data Sharing and Disclosure

We do not share your personal data with third parties except as follows:

- With trusted service providers who assist us in managing and operating our website or in delivering our services to you.
- If required by law or to comply with legal obligations, such as court orders or subpoenas.

 Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties

#### 5. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. Afterward, your data will be deleted or anonymized, except where retention is necessary for legal or accounting reasons.

## 6. Your Rights and Choices

You have the right to:

- Access and update your personal information.
- Opt out of receiving SMS communications by replying "STOP."
- Request the deletion of your personal information, subject to legal and contractual obligations.

#### 7. Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal data. However, no data transmission or storage can be guaranteed to be 100% secure, and we cannot ensure the absolute security of your information.

## 8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will post the revised policy on this page with an updated effective date. We encourage you to review this policy periodically to stay informed about how we protect your privacy.

#### 9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Email: info@teamazdental.com

• Phone: 602-613-2001

Address: 459 N. Gilbert Rd. A-110, Gilbert, AZ 85234

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## **Terms and Conditions**

**Effective Date: 2025** 

These Terms and Conditions ("Terms") govern your use of the AZ Dental Solutions, LLC website ("Website") and services. By accessing or using our Website, you agree to be bound by these Terms.

## 1. Acceptance of Terms

By using our Website or services, you acknowledge and agree to these Terms and our Privacy Policy. If you do not agree with these Terms, please refrain from using our Website.

#### 2. Services

AZ Dental Solutions, LLC provides Business Consulting. You may use our Website and services for personal or business purposes, subject to these Terms.

## 3. User Responsibilities

You are responsible for providing accurate and current information when using the Website, including but not limited to phone numbers, email addresses, and any other information submitted via our forms. You agree not to:

- Violate any laws or regulations.
- Interfere with or disrupt the Website's functionality.
- Engage in fraudulent activities or provide false information.

#### 4. SMS/Text Messaging

By submitting your phone number via the Website, you consent to receive SMS/text messages from AZ Dental Solutions, LLC for updates, business-related communications, and promotional messages.

You may opt out of receiving SMS messages at any time by replying "STOP" to any message. To get assistance, reply "HELP." Message and data rates may apply.

#### 5. Intellectual Property

All content on the Website, including text, graphics, logos, and software, is the property of AZ Dental Solutions, LLC and is protected by copyright, trademark, and other intellectual property laws. You may not reproduce, modify, or distribute any content without express written permission.

#### 6. Privacy and Data Use

Your use of our Website is governed by our Privacy Policy. By providing personal data (such as name and phone number), you agree to our collection, use, and disclosure of such information as described in the Privacy Policy.

## 7. Limitation of Liability

AZ Dental Solutions, LLC will not be liable for any indirect, incidental, or consequential damages resulting from your use or inability to use our Website or services. Our total liability is limited to the amount you paid for services in the last 12 months.

## 8. Termination

We may suspend or terminate your access to the Website and services if we suspect you have violated these Terms or any applicable laws. You may also terminate your use of our services at any time by contacting us.

#### 9. Governing Law

These Terms and any dispute arising out of or in connection with them shall be governed by the laws of the state of Arizona, without regard to its conflict of law provisions.

## 10. Changes to Terms

We reserve the right to update or modify these Terms at any time. When we make changes, we will post the updated Terms on this page and update the effective date. Please review this page periodically to stay informed about any changes.

#### 11. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us at:

• Email: info@teamazdental.com

• Phone: 602-613-2001

Address: 459 N. Gilbert Rd. A-110, Gilbert, AZ 85234